

Provided by

Giving you something premier

Our Premier Service gives high-net-worth clients personalised support. Combining specialist services with dedicated underwriting, it's tailored to you and your customers.

Your customers are key

Premier Service is available to customers that meet one of these criteria.*

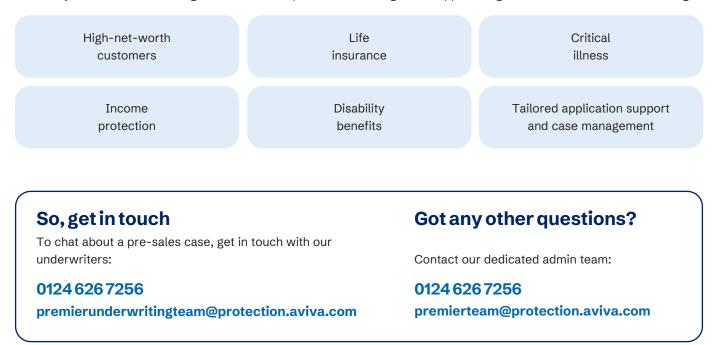
Annual premium	£12,000	
Critical illness cover	£2million	
Life cover	£10million	
High status client(s)		
Complex business protection case(s)		

Here's what's in store Making the protection journey smooth and easy to use is what we're all about. A dedicated senior underwriter and senior customer service (CS) specialist will work with you from day one. They'll be there to help with all stages of the application. Your named CS specialist will look after:	Medical underwriting There's no need for a GP report unless there's a medical disclosure we need to know more about, or if it's a reinsurance requirement. To speed up the process, evidence given by your customer instead of their GP is fine by us. If your customer has private medical insurance to see a doctor, we'll work with you to get what we need.
 The policy admin from start to finish, giving you regular updates Sending and chasing up GP reports and medical information Managing domestic and overseas medical examinations 	 Financial underwriting No financial questions asked below £1.25million life or £650,000 critical illness. Financial evidence needed for cases over £3.5million life and £1.5million critical illness. There's no need for a paper financial questionnaire, whatever the sum assured or age of your customer.
It doesn't stop there – you get post-activation support too. This includes (but isn't limited to): Changing payment details Changing address Trust queries	

Comprehensive support

You and your customers are in good hands. Our specialist knowledge and support ranges across various areas including:

The need to know



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EDCO 3859- 0225